



## **IMPORTANT ANNOUNCEMENT**

With the recent and concerning outbreak of the Coronavirus (COVID-19), we want to assure you that Ultra X Imaging is closely monitoring the situation. All of us at Ultra X Imaging are not taking this pandemic lightly and are vigilantly implementing enhanced protocols to ensure the safety of your patients while working to combat the spread of the virus.

## **WHAT ARE WE DOING?**

- We are monitoring the [CDC.gov/coronavirus](https://www.cdc.gov/coronavirus) website and are prepared to implement any necessary changes as they develop.
- Each of our team members have completed a refresher course on our infection control protocols. Standard precautions ***will be*** adhered to. Our team members will use hand sanitizer and/or wash their hands with warm water and soap for 20 secs upon entering facilities, and after each patient interaction.
- Use personal protective equipment such as gloves, gown, face shields, and masks
- We have ensured that our team is supplied with santi-wipes to wipe down all equipment before and after performing any patient exams.
- We have instructed our staff to wear gloves while performing exams and dispose of them immediately after.
- We have informed our employees to stay home if they have a cough or fever and isolate themselves from others for 14 days.

## **WORKING TOGETHER**

If you suspect any of your patients are infected with the Coronavirus (even if it is not confirmed), please immediately notify our staff when they enter your facility. We have established a specific email at [reportcovid19@hcs-group.com](mailto:reportcovid19@hcs-group.com) to improve communication between our staff and customers. You can also contact Megan Burns, Director of Operations, at (517) 672-6551.

We will continue to provide high quality imaging services to your patients in a safe and cleanly environment. Please reach out to us immediately if you have any questions or concerns.

Thank you for your trust,

Brian Madison

Jim Madison

Megan Burns